



# Introducing a New FMNP Coupon Redemption Solution for 2024

The state of Arizona and our processing partner, RP Solutions, are excited to introduce the next step in FMNP processing. This year Arizona is launching a new hybrid coupon redemption solution. This solution provides a gradual transition to an electronic redemption model. This solution allows you to accept FMNP coupons electronically through a mobile app, or coupons can be mailed to our processing center for traditional processing.

## Hybrid Solution Overview

### *Redemption Options*

1. Farmers can download the TPS RapidFMNP mobile app to scan and redeem coupons right at the Farmers Market or post-market for simple electronic coupon acceptance and processing.
2. If Farmers elect to skip electronic processing this year, coupons can be collected at Farmers Markets and then mailed to our processing center for redemption and processing.
3. This year, Farmers will NOT have an option to deposit the coupons into your bank - you must use one of the redemption options mentioned above

### Electronic Redemption Overview

Simply download the TPS RapidFMNP App by clicking the link provided in the activation email.



### Mail in Option Overview

Simply mail coupons to the following address for manual processing

**RP Solutions**  
**ATTN: FMNP Processing**  
**PO Box 4200**  
**Ithaca, NY 14850**

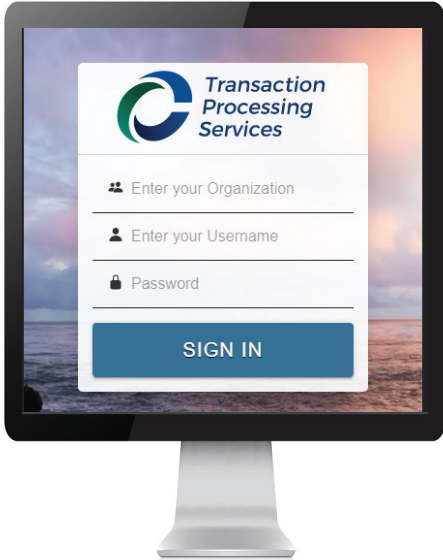
\*For both of these options, Farmers must set up an online account with their bank account information, in order to deliver FMNP coupon funds directly into Farmer bank accounts via ACH after coupons have been processed. Detailed instructions on creating an account can be found on the back of this sheet.\*

## Setting up your Account

- In order to receive funds, all Farmers must set up an online account.
- Each Farmer will be sent an email before the season starts, inviting you to set up an online account. This email will come from [merchantservices@secureoptserver.com](mailto:merchantservices@secureoptserver.com).
- You can then simply click on a link in the email to reach your Account Activation Page.
- At this point, you will need to create a Password for the account.
- Next, you will be prompted to enter your bank account information so that the coupon funds can be deposited directly into your account via ACH weekly.
- A “micro-payment” will then be deposited into your account. After you confirm the micro-payment activation code, your account will be verified and ready to receive funds.
- If you need assistance during the account set up process, RP Solutions’ Customer Support Representatives will be available to support you.

## For Electronic Coupon Redemption

- Once your bank account is verified, you can begin using your account.
- You can utilize the User Manager to create additional users (anyone who will be accepting payments at Farmer’s markets should be added).
- Restrictions are in place to ensure added users have NO access to bank information.
- All added users will receive an activation email inviting them to download the mobile app and set up an account.
- Simply click the link in the email in order to download the mobile app that will be used to accept the coupons at the Farmers Market.



If you need assistance creating your account or entering your bank account information, please reach out to RP Solutions for assistance:  
**(607) 252.4866**  
**[fmnp@rpsolutions.com](mailto:fmnp@rpsolutions.com)**

For general FMNP Program questions or concerns please contact:  
**The FMNP Team:**  
**1-833-836-8253 ext. 4**  
**[info@azfmnp.org](mailto:info@azfmnp.org)**